

Effective: 27/05/2021 to 25/07/2023

Asset Number: 1004.00 to 1004.00

Display Action Officer: Yes

Site: NETHER MAYNE (2002562)

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Locality: BASILDON TOWN, BASILDON, ESSEX

Area: Basildon

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset: 1,004.00	Asset - Locn.: 2002562_1004 - Around the South East corner of Roundacre Ne			Feature Type: Remote Footway (ws)			Area: Basildon	
Batch: 6971989 - Inspection Batch				Route: adhoc route		Officer: R12(3) / R13		Date: 11/07/2023
3724126	Ra6=2x3 fw cracked, sunken, uneven and undulating 5.0mx6.0mx 150mm at its deepest point, upstand against ESW SV cover is 40mm	11/07/2023	Rear L/c 12, adj electric vehicle chargers in BP garage	HW: footway defect	Internal		Action Required	
Batch: 6907007 - Inspection Batch	No actionable defects found			Route: Area 14 Annual Aug Walked		Officer: R12(3) / R13		Date: 29/09/2022
Batch: 6824078 - Inspection Batch	No actionable defects found			Route: Area 14 Annual Aug Walked		Officer: R12(3) / R13		Date: 02/09/2021
Batch: 6804996 - Inspection Batch	No actionable defects found			Route: Area 26 Monthly Wa ked		Officer: R12(3) / R13		Date: 10/06/2021

Customer Services

Enquiry No.: 2855162	Logged by: [REDACTED]	on: 05/07/2023 10:05	Officer: Engineering Team SMO3
Service: Maintenance	Subject: footway defects	Classification: fault reports	Enquiry Ref: M23TP000624
Desc.: PERSONAL INJURY - Trip/fall on uneven pavement sustaining injury			
Location: INSURANCE CLAIM - Near to "Basildon Kebab Van" and BP garage on the roundabout junctioning Laindon Link			
Plot Number: 1,004.00	Feature Id - Location: 2002562_1004 - Around the South East corner of Roundacre Ne	Feature Type: Remote Footway (ws)	
	Defect Number: 3724126		
Enquiry No.: 2853974	Logged by: CRM Connector	on: 29/06/2023 11:56	Officer: Inspection Area 14
Service: Maintenance	Subject: weed problems	Classification: fault reports	
Desc.: Customer Selection=Yes,Excessive amounts of Hogweed are situated outside the traffic signal controller. This is preventing work on the traffic signals, this needs to be cleared ASAP so faults can be attended to in the traffic signal controller.			
Location: 10J41 A176 Nethermayne/Dry St, SS16 5NP, Basildon, E:- 570398, N;- 187206, Infront of the traffic signal controller.			
Enquiry No.: 2852058	Logged by: CRM Connector	on: 19/06/2023 20:14	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Various sizes as you can see from the pictures There are more that I have been through however as this road is a 40/50 speed limit it is very difficult and dangerous to get the pictures			
Location: Wheels ref 2850679 I have reported this issue As the damage on my car is severe My vehicle is going under inspection due the deep potholes in this road which are causing serious hazards			

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Enquiry No.: 2852057	Logged by: CRM Connector	on: 19/06/2023 20:07	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Very deep over 5deep Width and length around 25-50cm			
Location: This is a main road in Co start use And has become very dangerous due dodging potholes My car been caused some serious damage and is undergoing investigation These potholes need urgent attention			
Contact:			
Enquiry No.: 2852056	Logged by: CRM Connector	on: 19/06/2023 20:00	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Around 4cm deep,This road in particular has multiple potholes Minimum of 4cm deep and at least 25cm wide These potholes have been there for some time			
Location: This is a very busy main road with a speed limit of around 40/50 My car severely damaged and is undergoing investigation			
Contact:			
Enquiry No.: 2850679	Logged by: CRM Connector	on: 12/06/2023 17:05	Officer: [REDACTED]
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,**INSURANCE CLAIM** Caller states that several large potholes in this stretch of road has damaged his vehicles, holes are more than 5-6 inches deep. GC			
Location: Nether Mayne road			
Contact:			
Enquiry No.: 2850142	Logged by: CRM Connector	on: 09/06/2023 08:58	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Pothole is about 400mm in circumference and approx 100mm deep it caused the damage on the 19th may its still there so its now been over 3 weeks			
Location: R12(3) / R13 [REDACTED] 19TH May came out about 8.30pm approximately on way back to canvey island down A176 nether mayne hit massive pothole approx 100mm deep resulting in wheel distorting instantly causing instant flat had to call AA to remove wheel. R12(3) / R13 [REDACTED] i see that the pothole still exists on 7th june			
Contact:			
Enquiry No.: 2849954	Logged by: CRM Connector	on: 08/06/2023 12:30	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,There is a deep pothole that is in the driving line. You cannot swerve it to the left as the lane is quite narrow here. You cannot move to the right as you would go over to on coming traffic.			
Location: Just under Basildon railway Echo bridge heading towards the Town Centre.			
Contact:			
Enquiry No.: 2849670	Logged by: CRM Connector	on: 07/06/2023 09:18	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Large Pot hole in this location is causing damage to police vehicles on blue light runs. It has already caused a few punctures for ambulances too. Reported by Essex Police - EP-20230607-0280 refers. Location is on the nearside and offside and cannot be avoided.			
Location: What 3 Words - Comet.Scars.List -			
Contact:			
Enquiry No.: 2849523	Logged by: CRM Connector	on: 06/06/2023 13:29	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Yes, continue to report surface deterioration or uneven surfaces,7.5 cm deep, 46cm long 6.6cm wide			
Location: Opposite the buss stop 7.5 cm deep, 4.6cm long			
Contact:			

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Enquiry No.: 2848253	Logged by: CRM Connector	on: 30/05/2023 16:26	Officer: Asset Data Team
Service: Maintenance	Subject: weed problems	Classification: fault reports	
Desc.: Customer Selection=Yes,In the verge, Giant Hog weed			
Location: Surrounding the controller 10J41, is Giant Hogweed that would present an access issue if there were to be fault requiring the controller door to be opened		Contact:	
Enquiry No.: 2845976	Logged by: CRM Connector	on: 17/05/2023 18:24	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Multiple potholes have been there several weeks. Deep holes in the road which cars are manoeuvring across lanes to avoid the potholes which is causing hazards			
Location: At the junction of Nethermayne and Dry Street there are multiple large potholes on the carriageway heading up towards Basildon hospital		Contact:	
Enquiry No.: 2844956	Logged by: CRM Connector	on: 12/05/2023 14:10	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	Enquiry Ref: [REDACTED]
Desc.: Customer Selection=Deeper than 5cm,The pothole is quite large, around 5-7cms deep and it ruined the left side of my vehicle, both tyres are now unusable and will cost a fortune to replace			
Location: INSURANCE CLAIM - In between LC78 & LC77 on opposite side of road near a drain just before the "Road Narrows Sign" - Heading towards Basildon Hospital, away from A13 - It is near a 130yards sign on the A176 Nether mayne		Contact:	
Enquiry No.: 2844949	Logged by: CRM Connector	on: 12/05/2023 13:44	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,CALLER STATES (RH): in relation to ref 2844808. Several large potholes, approx 4ft long and approx 3 golf balls deep. People have now started drawing obscene graffiti around them. cars swerving over central lines to avoid.			
Location: ***150*** from Basildon Hospital to the Five Bells roundabout		Contact:	
Enquiry No.: 2844885	Logged by: CRM Connector	on: 12/05/2023 10:19	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,pothole is large enough to collect water, about 10cm deep.			
Location: on the way down the hill, right hand side of the road.		Contact:	

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Enquiry No.: 2844808 **Logged by:** CRM Connector **on:** 11/05/2023 21:59 **Officer:** Asset Data Team
Service: Maintenance **Subject:** carriageway defects **Classification:** fault reports
Desc.: Customer Selection=Deeper than 5cm,There are SEVERAL LARGE POTHoles DOWN THIS ROAD AND THEY HAVE BEEN THERE FOR MONTHS.
I know I drive past them going to and from work.
This road is listed as a monthly inspected road.
What is the matter with your inspectors?
Can they not see what anyone else sees?
Are they really inspecting monthly in this road?
If so what is their report say and if they have reported these in, why hasn't ECC Highways done anything about them. This road falls under ECC jurisdiction on your own maps.
I would kindly like to see the inspection reports if you don't mind under the FOI act for this road.

People have even taken to drawing graffiti around these potholes they have been there that long.
THEY ARE WIDE, THEY ARE LONG, THEY ARE DEEP AND THEY ARE DANGEROUS.
Someone hitting one on a moped could be unseated and have a serious injury.
They are category S1 grade potholes which should be fixed withing hours of reporting in OR DISCOVERY BY AN INSPECTOR.
So please explain to me how come they have been there several months?

It's nothing short of an absolute disgrace and I want a written e-mailed response from you as soon as possible

Location: Nethermayne road in Basildon. **Contact:**

From Basildon Hospital to the Five Bells roundabout.

Enquiry No.: 2843772 **Logged by:** CRM Connector **on:** 06/05/2023 20:26 **Officer:** Asset Data Team
Service: Maintenance **Subject:** carriageway defects **Classification:** fault reports
Desc.: Customer Selection=Deeper than 5cm,I was visiting to the area so can't say I've seen it before. However, it did have white spray paint around the entire pothole. The hole itself was rather large,
large enough to make you swerve it but above all, clearly sharp edges as it slashed my tyre.
Location: Just before the roundabout as highlighted on the map. I noticed all too late that this **Contact:**
pot hole also had a white border painted around it.

Enquiry No.: 2843480 **Logged by:** CRM Connector **on:** 04/05/2023 19:23 **Officer:** Asset Data Team
Service: Maintenance **Subject:** carriageway defects **Classification:** fault reports
Desc.: Customer Selection=Deeper than 5cm,I don't know how big or deep they are but they have damaged my car and made a very loud bang when I hit it they will cause an accident! I don't have a
measure on me and I had children in the car it's not safe to pull over
Location: Two massive pot holes looks like the council are aware as they have been outlined **Contact:**
already one was by a bus stop approaching the a13 and the other was a little further
down

Enquiry No.: 2843458 **Logged by:** CRM Connector **on:** 04/05/2023 16:13 **Officer:** Asset Data Team
Service: Maintenance **Subject:** signing defects **Classification:** fault reports
Desc.: Customer Selection=Damaged,The road sign as you enter Nethermayne from the roundabout should have a useable road sign directing traffic to A&E at Basildon Hospital. From the other direction
it should direct traffic to the town centre or the A127 for Southend or London. As you will see from my photo neither is the case. It has been this way for years despite this being a monthly inspected
road. So you will have a record of approximately when it collapsed. If this was a major road sign in Chelmsford it would have been repaired years ago - I wonder why Basildon is always the last in
the queue?
Location: Joining Nethermayne from Southerhay at the roundabout commonly known as **Contact:**
Roundacre.

Enquiry No.: 2843318 **Logged by:** CRM Connector **on:** 04/05/2023 08:40 **Officer:** Asset Data Team
Service: Maintenance **Subject:** carriageway defects **Classification:** fault reports **Enquiry Ref:** [REDACTED]
Desc.: Customer Selection=Around 4cm deep,pothole in the driving line and about 2.5ft long,1.5ft wide and about 2-3" deep
Location: few meters before the five bells roundabout **Contact:**

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Enquiry No.: 2842507	Logged by: CRM Connector	on: 29/04/2023 22:11	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,massive pothole causing danger to motor cyclist, vehicle tired and cyclist			
Location: The pothole can be found on the road on the dual carriageway	Contact:		
Enquiry No.: 2841898	Logged by: CRM Connector	on: 26/04/2023 23:48	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Huge pot hole resulting in two burst tyres and two alloys damaged			
Location: A176 nethermayne going downhill between dry street and the roundabout Hit a massive pot hole damaging two	Contact:		
Enquiry No.: 2840819	Logged by: CRM Connector	on: 22/04/2023 08:47	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,On driving line more than 5 cm deep dangerous for cyclists and motorcyclists			
Location: Travelling towards five bells near where the air ambulance lands	Contact:		
Enquiry No.: 2840648	Logged by: CRM Connector	on: 21/04/2023 12:39	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Large pothole approx 18 inches round and several inches deep.			
Location: Northbound, approx 40 yards before the traffic lights at Dry Street	Contact:		
Enquiry No.: 2839872	Logged by: CRM Connector	on: 18/04/2023 12:41	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Its at least 3in deep and at least 12in wide that cannot be seen easily in the dark or wet conditions I unfortunately did not see this pot hole as i dont usually drive on this road and was surprised by the most almighty bang when i drove over it, Luckily my tyre was a run flat which is designed to be able to get me home or to safe place in the event of a puncture which occured in this instance. My alarm on my dashboard alerted me to the drop in air pressure in my tyre but due to living less than 5 minutes away i was able to get home safely. Once home i was able to inspect my tyre where i discovered the side wall of the tyre was damaged. I had to call an emergency tyre fitter to come out to fix the tyre but once he removed the tyre he discovered it had to be replaced [REDACTED] So i want compensation for the inconvenience & expense			
Location: Its on the approach to the traffic lights for dry street	Contact:		
Enquiry No.: 2839771	Logged by: CRM Connector	on: 18/04/2023 08:54	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Pothole has been there for over a month and is around 1 meter long and 0.5 meters deep.			
Location: There is a large pothole located opposite the Bus shelter on the right hand side.	Contact:		
Enquiry No.: 2839769	Logged by: CRM Connector	on: 18/04/2023 08:52	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Both potholes are around 1 Metre Long and 0.6 Meters deep			
Location: There is 2 Large potholes on Nethermayne where the lane splits from one lane to two. One is located on the verge and the other is located on the right hand side, cars are having to swerve to miss both potholes.	Contact:		
Enquiry No.: 2839767	Logged by: CRM Connector	on: 18/04/2023 08:50	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Pothole has been there for many weeks now and is around 1 Metre wide and 0.5 meters deep			
Location: There is a large pothole located just before the traffic lights on Nethermayne	Contact:		

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Enquiry No.: 2839453	Logged by: CRM Connector	on: 17/04/2023 09:51	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm, Large pothole in the driving line. Really big. Big enough to cause a loud bang when driven over.			
Location: Southbound, drivers side just after Bells Hill Road	Contact:		
Enquiry No.: 2831534	Logged by: CRM Connector	on: 17/03/2023 22:39	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Around 4cm deep, Large holes in the road causing cars to serve into the other lane to avoid the ruts			
Location: Approaching the traffic lights (heading towards the hospital)	Contact:		
Enquiry No.: 2831273	Logged by: CRM Connector	on: 17/03/2023 09:35	Officer: Highway Insurance
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	Enquiry Ref: [REDACTED]
Desc.: Customer Selection=Deeper than 5cm, I hit a deep pot hole on approach from hospital to five bells roundabout (nethermayne). I have tried to indicate the exact one (it was past dry street and bus shelter). Tyre has split instantly had to get it off road. The split too deep to repair with car kit. New tyre required. Size of pot hole slightly smaller than dustbin lid from memory... but very deep.			
Location: INSURANCE CLAIM - Adjacent to LC72 - passed bus shelter - Heading towards A13	Contact:		
- I hit a deep pot hole on approach from hospital to five bells roundabout (nethermayne). I have tried to indicate the exact one (it was past dry street and bus shelter). Tyre has split instantly had to get it off road. The split too deep to repair with car kit. New tyre required			
Enquiry No.: 2829470	Logged by: CRM Connector	on: 12/03/2023 06:41	Officer: Asset Data Team
Service: Maintenance	Subject: bollards and railings	Classification: service requests	
Desc.: Customer Selection=Damaged reflective bollard, central island keep left sign missing when dark likely car will hit island			
Location: outside woodlands school keep left sign	Contact:		
Enquiry No.: 2828827	Logged by: CRM Connector	on: 09/03/2023 21:19	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm, Potholes have been there for more than a month now			
Location: Nethermayne between hospital and five bells roundabout has several large potholes in the centre of and on carriageway	Contact:		
Enquiry No.: 2828670	Logged by: CRM Connector	on: 09/03/2023 12:29	Officer: Asset Data Team
Service: Maintenance	Subject: vegetation problems	Classification: fault reports	
Desc.: Customer Selection=Tree or hedge on public property, We are attempting to identify the owner of the vegetation as shown on the attached site plan. The trees have been implicated in a subsidence damage claim at the 10 Linnets. The land registry shows that the land is unregistered.			
I would be grateful if you could confirm whether Essex County Council Highways is the owner of the trees or has any responsibility for them and / or the parcel of land on which they are located. If the County Council / Highways Authority is not the owner of the tree, I would be grateful if you would confirm this, so that we may proceed down a different route. The implicated vegetation (TG2 Mixed spp. group of mostly Field Maple, Bramble, Elder, Laurel, Maple, Ivy) requires removal, within 5m of the garage belonging to [REDACTED]			
Location: Nether Mayne, land adjacent to [REDACTED], SS16 5ES	Contact:		
Enquiry No.: 2825175	Logged by: CRM Connector	on: 18/02/2023 10:03	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Around 4cm deep, Huge pothole. Come and see it and fix it !!!!!			
Unable to send photos as can't use a phone whilst driving!!!!			
Location: Huge potholes after the traffic lights heading towards the hospital. I have been doing this journey for the past five days and the damage that it is causing too cars, plus it's an accident waiting to happen as drivers swerve.	Contact:		

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Enquiry No.: 2823305	Logged by: CRM Connector	on: 08/02/2023 19:17	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Potholes have been there for months and is getting larger. You cannot see it until you are on top of it. Likely to cause severe damage to car wheels			
Location: **MEMBER ENQUIRIES** 3 large potholes in the space of a few metres of each other		Contact:	
Enquiry No.: 2821341	Logged by: CRM Connector	on: 31/01/2023 14:41	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,massive deep pothole on side of lane extending into middle, up hill towards hospital			
Location: massive deep pothole on side of lane extending into middle, up hill towards hospital		Contact:	
Enquiry No.: 2821293	Logged by: CRM Connector	on: 31/01/2023 13:01	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Around 4cm deep,very large hole in the driving line which is forcing people to swerve into lane 1			
Location: near the traffic lights at the junction of dry street		Contact:	
Enquiry No.: 2816283	Logged by: CRM Connector	on: 15/01/2023 00:40	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Several large deep potholes			
Location: Massive pothole several leading up to the traffic lights by dry street. One now on the opposite side of road		Contact:	
Enquiry No.: 2816240	Logged by: CRM Connector	on: 14/01/2023 19:30	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,Pothole across the width of the lane approximately 500mmx200mmx100mm deep			
Location: About 50yds prior to the traffic light junction for Dry Street, travelling towards Basildon Hospital		Contact:	
Enquiry No.: 2813139	Logged by: CRM Connector	on: 05/01/2023 11:48	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Deeper than 5cm,I have been travelling on the Nethermayne Road every week for more than 2 months and the road has a pothole size bigger than a car tyre in the centre of the median. Across the big pothole, there is another pothole with the size of a 15 cms. So it is quite tricky to dodge the pothole as it is on both side of the road and eventually will end up landing the wheel on the pothole. Please can the pothole be repaired so to avoid further damage to the vehicles using that road.			
Location: Nethermayne Junction to Bells Hill Road, A176, road heading to Basildon University hospital.		Contact:	
Enquiry No.: 2811556	Logged by: CRM Connector	on: 29/12/2022 12:56	Officer: Member Enquiries
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Customer Selection=Around 4cm deep, a large pothole.			
Location: **MEMBER ENQUIRIES** On the Nethermayne, at the junction with Bells Hill Road		Contact:	
Enquiry No.: 2804250	Logged by: CRM Connector	on: 11/11/2022 13:37	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Title=Deeper than 5cm,(MS) Caller states: There is a pothole in the centre line (where the white line would be), it's been there 'about 3 years, probably longer'. It's about 6 feet long and a stretch 2 feet x 2 feet that is about 10" deep.			
Location: A few yards past the junction with Bells Hill Road driving towards the town centre.		Contact:	

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Enquiry No.: 2801807	Logged by: CRM Connector	on: 31/10/2022 17:46	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Title=Deeper than 5cm, Large pothole in right tyre line, approximately 500mm x 100mm x 50mm deep.			
Location: By the bus stop at Dry Street junction.		Contact:	
Enquiry No.: 2791073	Logged by: CRM Connector	on: 16/08/2022 14:37	Officer: Inspection Area 14
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Title=Deeper than 5cm, deep pot hole in the middle of the road by the traffic lights on side leading up to hospital. reported it several times over the past 18 months and NOTHING has been done.			
Location: deep pot hole by the middle of the road by traffic lights leading up to Basildon Hospital side of road.		Contact:	
Enquiry No.: 2789638	Logged by: CRM Connector	on: 06/08/2022 23:26	Officer: Inspection Area 14
Service: Maintenance	Subject: footway defects	Classification: fault reports	
Desc.: Title=More than 2cm, This issue is around the manhole and is a right end slab that cracked around the manhole itself. The issue is at the bottom of the slab when you are looking at the flat block entrance door. Please see photos which shows the extent of the crack. Please see photo 1 and 2 which shows the damage the crack has caused and photo 3 which shows the extent of the crack across the whole slab.			
Location: This issue is in the entrance way to flats 12-22 on the right corner. The pavement slab around the manhole on the right side when looking at the flat block entrance door. The slab is raised as a result of the crack.		Contact:	
Enquiry No.: 2772972	Logged by: [REDACTED]	on: 13/04/2022 13:35	Officer: [REDACTED]
Service: Highway Administration	Subject: highway status enquiry EXT	Classification: service requests	
Desc.: WHP are instructed to carry out upgrade works to the telecoms installation at Nether Mayne, Kingswood, Basildon, Essex, SS16 5GG. I have attached a set of the planning drawings that outline the works and I would appreciate your thoughts on the scheme. The planning application will shortly be submitted to the local planning department and so you will no doubt be consulted as part of that process.			
Location: Nether Mayne Basildon SS16 5GG		Contact:	
Enquiry No.: 2770719	Logged by: CRM Connector	on: 28/03/2022 09:23	Officer: Member Enquiries
Service: Maintenance	Subject: footway defects	Classification: fault reports	
Desc.: Title=More than 2cm, resident fell on footpath			
Location: **MEMBER ENQUIRIES** between the BP garage and the bathstore		Contact: C	
Plot Number: 1,004.00	Feature Id - Location: 2002562_1004 - Around the South East corner of Roundacre Ne		Feature Type: Remote Footway (ws)
	Defect Number: 3724126		
Enquiry No.: 2769602	Logged by: CRM Connector	on: 20/03/2022 22:19	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Title=Deeper than 5cm, A huge, deep pothole. I couldn't avoid the pothole and it has now caused a bulge in a brand new tyre that was fitted on 4th February 2022 with receipt to prove. I now have to pay for another brand new tyre and damage to my alloy wheel!			
Location: On the approach to the roundabout to Basildon Hospital, with the hospital on your nearside.		Contact:	
Enquiry No.: 2769150	Logged by: CRM Connector	on: 17/03/2022 12:35	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Title=Deeper than 5cm, Dangerous elongated pot hole about 15" long and deep - I have gone down it several times on the way to work in the Hospital.			
Location: Nether Mayne Rd on the way to the Hospital from the A13. Just by the traffic lights on A176 junction with Bells Hill Road.		Contact:	

Effective: 27/05/2021 to 25/07/2023

Asset Number: 1004.00 to 1004.00

Display Action Officer: Yes

Site: NETHER MAYNE (2002562)

Customer Services

Enquiry No.: 2758411	Logged by: CRM Connector	on: 19/01/2022 21:53	Officer: Asset Data Team
Service: Maintenance	Subject: footway defects	Classification: fault reports	
Desc.: Title=More than 2cm,this evening, wed 19th jan, two del berately cut channels have appeared, approx 30 cm wide, across the whole width of the pavement,following the edge of the grass verge to the edge of the pavement where it meets the road then back across the pavement to the wall around the property known as the chalet. this needs urgent attention as i guess some sculduggery is occurring and it needs challenging.			
Location: outside the chalet on nethermayne close to the junction with dry street i	Contact:		
Enquiry No.: 2758324	Logged by: CRM Connector	on: 19/01/2022 14:40	Officer: Enforcement Maintenance
Service: Maintenance	Subject: kerb defects	Classification: fault reports	
Desc.: Title=Misaligned kerb,They appear to be putting in a dropped kerb which appears to be unauthorised to do so. can an inspection take place to ascertain the exact situation.			
Location: **MEMBER ENQUIRIES**outside 'The Chalet' Nethermayne Road Basildon	Contact:		
Enquiry No.: 2753793	Logged by: [REDACTED]	on: 13/12/2021 13:56	Officer: Green Claims Team
Service: Highway Administration	Subject: green claim	Classification: enforcement	
Desc.: GCNE. Lamp Column damaged in RTC, now leaning with wires exposed			
Location: Near to roundabout by St Lukes Hospice	Contact:		
Enquiry No.: 2751371	Logged by: CRM Connector	on: 25/11/2021 11:47	Officer: ITS ITS
Service: Maintenance	Subject: traffic signals	Classification: service requests	
Desc.: ** Access bility Enquiry ** Title=Bulb not working (but others are visible),I had a near miss the other evening when the lights from the A13 turned green and I proceeded as you would, only to have vehicles coming from the Basildon direction, unhampered by a red light. This is absolute madness, complete nonsense and an accident just waiting to happen.			
Location: You don't have an option but who thought it was a good idea to have lights on the roundabout near to Basildon Hospital coming from the A13, but no corresponding lights controlling traffic coming round the roundabout from Basildon.	Contact:		
Enquiry No.: 2751251	Logged by: CRM Connector	on: 24/11/2021 12:21	Officer: Asset Data Team
Service: Maintenance	Subject: vegetation problems	Classification: fault reports	
Desc.: Title=Overgrown or overhanging trees, hedges or bushes,There are overgrown trees/bushes on the cycle path between Dry Street and the hospital roundabout. These cause an obstruction at head-height and are potentially very dangerous for cyclists, particularly at night when this area is poorly lit.			
Location: On the cycle path to the west of Nethermayne between Dry Street and the hospital roundabout.	Contact:		
Enquiry No.: 2748173	Logged by: CRM Connector	on: 03/11/2021 16:34	Officer: Asset Data Team
Service: Maintenance	Subject: weed problems	Classification: fault reports	
Desc.: Title=Yes,One of my neighbours spoke to me this am. with reference to the footbridge across Nethermayne which is overgrown with shrubs and greenery and more importantly there is very little surface left for pedestrians. It is now down to the metal surface which will cause pedestians a problem in wet weather.			
Location: The footbridge over Nethermayne	Contact:		
Enquiry No.: 2745627	Logged by: CRM Connector	on: 19/10/2021 17:09	Officer: Asset Data Team
Service: Maintenance	Subject: vegetation problems	Classification: fault reports	
Desc.: ** Access bility Enquiry ** Title=Overgrown or overhanging trees, hedges or bushes,Brambles have found their way up and onto the footbridge stairs, causing a trip hazard on the first level of stairs and also dangling down and causing a hazard for cyclists and pedestrians below. I walk that way quite frequently and have taken to bringing secateurs and gloves with me to cut off the tips that are hanging over. It's a busy pedestrian route used at peak times by Lee Chapel South residents and pupils of Woodlands School. The photos are views of each side of the bridge (zoom in) and the problem on the stairs.			
Location: The issue is with the footbridge steps over Nether Mayne, Basildon, opposite Lee Woottens Lane.	Contact:		

Effective: 27/05/2021 to 25/07/2023

Asset Number: 1004.00 to 1004.00

Display Action Officer: Yes

Site: NETHER MAYNE (2002562)

Customer Services

Enquiry No.: 2741115	Logged by: CRM Connector	on: 22/09/2021 18:04	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Title=Deeper than 5cm,L-shaped pothole in the right tyre line approximately 300mmx100mmx100mm deep.			
Location: A176 northbound about 100yds after Bells Hill Road, by the bus stop shelter.	Contact:		
Enquiry No.: 2724591	Logged by: CRM Connector	on: 20/06/2021 04:42	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Large crater in road, very difficult to avoid when driving around Roundacre roundabout just before entrance to BP garage.: This has been here for months. Needs fixing before damage is caused or an accident happens.			
Location:	Contact:		
Enquiry No.: 2722536	Logged by: CRM Connector	on: 09/06/2021 16:55	Officer: Asset Data Team
Service: Maintenance	Subject: carriageway defects	Classification: fault reports	
Desc.: Title=Around 4cm deep, Large crack going across the whole width of the road which is about 2-3" deep			
Location: near Five bells	Contact:		