**Environmental Information Regulations Request**

Reference: ECC19031211 09 25  
Response: 16 September 2025

I can confirm that Essex County Council does not hold this information.

**Organisation information**

1. **Organisation name**
2. **Contact number**
3. **Contact email**
4. **Greenspace service manager name**

**Greenspace Management**

1. **Do you operate an ‘in-house’ public open greenspace maintenance provision? If not, who provides the service for you?**
2. **Do you have a current greenspace strategy or maintenance policy?**
3. **How do you catalogue and monitor the equipment / kit use as part of greenspaces maintenance?**
4. **What are your greenspace services key performance indicators? I.e. grass cutting etc.**

**ICT / System Information**

1. **Please provide details of any IT systems or software which you use within the greenspace teams to manage the service in terms of operations and performance management around maintenance.**
2. **What of the following functions and services are contained within this system or what system do you use for them?**

* **benches**
* **community notice boards**
* **development land**
* **equipment**
* **footpaths / verges**
* **grit bins**
* **HRA land**
* **maintenance arrangements (dates and frequency)**
* **parks**
* **planters/shrub beds.**
* **playgrounds**
* **public open and greenspace (land types)**
* **public waste / litter bins**
* **sports / recreation areas**
* **street lighting**
* **trees and tree protection orders**
* **ward boundaries**
* **other (please list)**

1. **What fields are reportable within the system**

* **budget allocation**
* **budget spend (to date?)**
* **category**
* **condition**
* **equipment used**
* **gradient**
* **HRA land**
* **key holder / responsible person**
* **key performance indicators**
* **land type**
* **locations / postcode range**
* **maintenance arrangements (dates and frequency)**
* **maintenance areas (overlay)**
* **naturalisation areas**
* **name**
* **ownership status**
* **requirements for service level agreements**
* **size**
* **specialist tasks / works**
* **status**
* **ward**
* **other: (please list)**

1. **What are the costs for this system? Upfront and ongoing**
2. **Are there any add on costs for additional software modules? (e.g. GIS integration, task reminders etc)**
3. **What are the costs of user licences?**
4. **Are costs for system support and aftercare post implementation?**
5. **What is the quality of the system support?**
6. **How do you catalogue equipment and its costing in the usage on greenspace maintenance?**
7. **Does your system integrate with mobile devices?**
8. **Are you able to post real-time updates into the system through handheld / mobile devices?**
9. **Do your systems integration with other software used by your authority? I.e. Gsi, Confirm etc.**
10. **How have you gone about capturing land feature and measurement of land features? If so, what company did you use?**
11. **Did you consider using ai or drone to do land measuring? If so, was this accurate enough?**
12. **Does the system allow to allocate schedule works and allow staff to report back digital with a live dashboard?**

**Performance**

1. **Are you able to pull reporting and performance indicators down from this system?**
2. **Do you find that there any system limitations? What are they?**

I can confirm that Essex County Council does not hold this information, ECC is not responsible for grounds maintenance in public areas other than those that form part of its estate. Your request should be directed to City, District and Borough Councils who may be able to provide you with the information. Please see our webpages which should help you further.

[Request information about the Council | Essex County Council](https://www.essex.gov.uk/running-council/request-information-about-council)

[Contact your local council | Essex County Council](https://www.essex.gov.uk/contact-your-local-council)

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Essex County Council

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