

**Effective:** 08/04/2024 to 19/05/2025  
**Subject:** carriageway defects (CWDF)  
**Site:** HIGH ROAD (13801554)

**Service:** Maintenance  
**Display Action Officer:** No

**Site:** HIGH ROAD (13801554)

**Locality:** BUCKHURST HILL, ESSEX

**Area:** Buckhurst Hill

### Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,000.00	<b>Asset - Locn.:</b> 13801554_1000 - A121. Whole road except from 104m from no,			<b>Feature Type:</b> PR1 Road		<b>Area:</b> Buckhurst Hill	
<b>Batch:</b> 7133879 - Inspection Batch			<b>Route:</b> Area 16 Monthly Driven				<b>Date:</b> 13/05/2025	
No actionable defects found								
<b>Batch:</b> 7128007 - Inspection Batch			<b>Route:</b> Area 16 Jan/Apr/Jul/Oct Walked				<b>Date:</b> 17/04/2025	
3890481	RA 2=2x1. Blocked RS gully	17/04/2025	O/s 66	HW: blocked gully	Internal		Action Required	
3890477	RA 4=2x2. F/w p/h approx 0.3m x 0.4m x 30mm	17/04/2025	At entrance to St John's Church	HW: footway defect	Internal		Action Required	
3890471	RA 4=1x4. C/w erosion approx 2m x 0.8m x 30mm	17/04/2025	At Entrance to 65/slip road at pram xing	HW: carriageway defect	Internal		Action Required	
<b>Batch:</b> 7126206 - Inspection Batch			<b>Route:</b> Area 16 Monthly Driven				<b>Date:</b> 10/04/2025	
3888691	RANSA 12=3x4. C/w p/h to gully surround 0.8m x 0.4m x 80mm	10/04/2025	Adj Russell Road	HW: carriageway defect	Internal		Committed	2387791
3888717	RANSA 8=2x4. C/w erosion 0.8m x 0.6m x 70mm	10/04/2025	J/w Manor Road	HW: carriageway defect	Internal		Committed	2387798
3888720	RANSA 6 = 2 x 3. C/w p/h 0.7m x 0.6m x >50mm	10/04/2025	LON: 0.03925039991736412, LAT: 51.63541793823242, J/w Manor Road	HW: carriageway defect	Internal		Action Required	
3888711	RANSA 12=3x4. Misaligned RS gully x 80mm	10/04/2025	O/s School adj Ardmore Lane	HW: surface cover mis-aligned	Internal		Committed	2387797
<b>Batch:</b> 7119130 - Inspection Batch			<b>Route:</b> Area 16 Monthly Driven				<b>Date:</b> 10/03/2025	
No actionable defects found								
<b>Batch:</b> 7111761 - Inspection Batch			<b>Route:</b> Area 16 Monthly Driven				<b>Date:</b> 11/02/2025	
3874282	RANSA 12=3x4. Misaligned RS gully x 80mm	11/02/2025	O/s 130, Braeside School	HW: surface cover mis-aligned	Internal		Committed	2384320
3874277	RANSA 8=2x4. C/w p/h to s/c 0.2m x 0.6m x 70mm	11/02/2025	O/s Toby Carvery	HW: carriageway defect	Internal		Committed	2384318
3874287	RANSA 8=2x4. C/w defect/rutting/erosion >0.8m x >2m x >70mm	11/02/2025	LON: 0.03923°, LAT: 51.63533°, 10m before Manor Road	HW: carriageway defect	Internal		Committed	2384323
<b>Batch:</b> 7108199 - Inspection Batch			<b>Route:</b> Area 16 Jan/Apr/Jul/Oct Walked				<b>Date:</b> 28/01/2025	
3870837	RA 6=2x3. C/w p/h 0.2m x 0.4m x 40mm NSMM	28/01/2025	J/w Devon Close at pram xing	HW: carriageway defect	Internal		Action Required	
3870831	RA 6=2x3. C/w p/h 0.2m x 0.3m x 40mm	28/01/2025	J/w Devon Close adj pram xing	HW: carriageway defect	Internal		Action Required	
<b>Batch:</b> 7107419 - Inspection Batch			<b>Route:</b> Area 16 Monthly Driven				<b>Date:</b> 23/01/2025	
3869927	RESOLVED RANSA 4=1x4. Worn/faded white centre markings hatchings and arrows	23/01/2025	LON: 0.03122°, LAT: 51.62454°, From Shell Garage to Palmerston Road	HW: worn or missing road mark	Internal		No Action Required	
3869890	RA 12=3x4. Misaligned/rocking RS Gully x 80mm	23/01/2025	Adj Ardmore Lane by School	HW: surface cover mis-aligned	Internal		Committed	2383087
<b>Batch:</b> 7098245 - Inspection Batch			<b>Route:</b> Area 16 Monthly Driven				<b>Date:</b> 09/12/2024	
3860943	RA 12=3x4. Misaligned/rocking RS gully x 80mm approx	09/12/2024	J/w Ardmore Lane, o/s School	HW: surface cover mis-aligned	Internal		Committed	2380658

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### Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,000.00	<b>Asset - Locn.:</b>	13801554_1000 - A121. Whole road except from 104m from no,	<b>Feature Type:</b>	PR1 Road		<b>Area:</b>	Buckhurst Hill
<b>Batch:</b>	7098245 - Inspection Batch		<b>Route:</b>	Area 16 Monthly Driven			<b>Date:</b>	09/12/2024
3860989	RANSA 4 = 4 x 1. Post RB02 door damaged---Phoned through to street lighting@14:15	09/12/2024	LON: 0.0360546, LAT: 51.6311607, Adj HW: lighting defect passed on Ardmore Lane		No Defect Found		No Action Required	
3860940	RA 16=4x4. L/c RB06 access door off. Phoned through to street lighting@11.00	09/12/2024	O/s 78	HW: lighting defect passed on	No Defect Found		No Action Required	
3860965	RANSA 4 = 2 x 2. F/w p/h 1m x 0.3m x 60mm	09/12/2024	LON: 0.031301, LAT: 51.624767, O/s 32 by setts	HW: footway defect	Internal		Action Required	
3860964	RANSA 6 = 2 x 3. C/w p/h 450mm x 250mm x >60mm	09/12/2024	LON: 0.036507, LAT: 51.631836, S/o Cricket Ground/Hawsted by s/c	HW: carriageway defect	Internal		Action Required	
<b>Batch:</b>	7090894 - Inspection Batch		<b>Route:</b>	Area 16 Monthly Driven			<b>Date:</b>	11/11/2024
3853124	RA 12=3x4. Misaligned/rocking RS gully x 80mm	11/11/2024	J/w Ardmore Lane by school	HW: surface cover mis-aligned	Internal		Committed	2378692
3853212	RANSA 6 = 2 x 3. C/w rutting to reinstatement 2m x 0.8m x 60mm	11/11/2024	LON: 0.0325673, LAT: 51.6264763, O/s HW: carriageway defect 64 Adj Queens Road		Internal		Action Required	
<b>Batch:</b>	7086474 - Inspection Batch		<b>Route:</b>	Area 16 Jan/Apr/Jul/Oct Walked			<b>Date:</b>	25/10/2024
	No actionable defects found							
<b>Batch:</b>	7084202 - Inspection Batch		<b>Route:</b>	Area 16 Monthly Driven			<b>Date:</b>	18/10/2024
3846002	RANSA 4 = 1 x 4, 70 % missing. school keep clear markings faded	18/10/2024	LON: 0.0344121, LAT: 51.6291504; DETAILS: opp St John's Centenary Hall	HW: worn or missing road mark	Internal		Action Required	
3846003	RANSA 4 = 1 x 4, 70 % missing. school keep clear markings faded	18/10/2024	LON: 0.0344121, LAT: 51.6291504; DETAILS: opp St John's Centenary Hall	HW: worn or missing road mark	Internal		Action Required	
3846052	RANSA 4 = 1 x 4, 60 % missing. keep left arrow faded	18/10/2024	LON: 0.0316231, LAT: 51.625248; DETAILS: opp hotel	HW: worn or missing road mark	Internal		Action Required	
3846054	RANSA 4 = 1 x 4, 50 % missing. keep clear school markings faded	18/10/2024	LON: 0.0341482, LAT: 51.628952; DETAILS: os st johns centenary hall	HW: worn or missing road mark	Internal		Action Required	
<b>Batch:</b>	7070868 - Inspection Batch		<b>Route:</b>	Area 16 Monthly Driven			<b>Date:</b>	05/09/2024
3830424	RANSA 4 = 1 x 4. Sign obscured/dirty x 60%	05/09/2024	LON: 0.03894, LAT: 51.635067, 50m before Manor Road	HW: roadsign obscured or dirty	Internal		Action Required	
3830414	RANSA 12=3x4. Misaligned/rocking RS gully x 80mm	05/09/2024	Adj Ardmore Lane, by School	HW: surface cover mis-aligned	Internal		Committed	2374558
3830394	RANSA 4=2x2. C/w defect/depression 0.6m x 0.4m x 60mm	05/09/2024	LON: 0.0313555, LAT: 51.6248589, J/w HW: carriageway defect Chandos Close		Internal		Action Required	
3830363	RANSA 6 = 2 x 3. Misaligned RS gully x 60mm	05/09/2024	LON: 0.0331398, LAT: 51.6271362, J/w HW: surface cover mis-aligned Palmerston Road		Internal		Action Required	
<b>Batch:</b>	7063950 - Inspection Batch		<b>Route:</b>	Area 16 Monthly Driven			<b>Date:</b>	15/08/2024
3823639	RANSA 4 = 1 x 4. C/w defect/rutting >4m x >0.8m x >50mm	15/08/2024	LON: 0.0390942, LAT: 51.6352081, 30m before Manor Road	HW: carriageway defect	Internal		Action Required	
3823626	RANSA 12=3x4. Misaligned/rocking RS gully x 80mm	15/08/2024	Adj Ardmore Lane, O/s School	HW: surface cover mis-aligned	Internal		Committed	2373467
3823612	Ra 8=2x4. Cway ph to gully 1.4 x 0.4 x 70mm.	15/08/2024	Os no 74.	HW: carriageway defect	Internal		Committed	2373460

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Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1,000.00	Asset - Locn.:	13801554_1000 - A121. Whole road except from 104m from no,				Feature Type: PR1 Road	Area: Buckhurst Hill
Batch:	7063950 - Inspection Batch			Route: Area 16 Monthly Driven			Date: 15/08/2024	
3823595	RANSA 6 = 2 x 3. Misaligned RS gully x 60mm	15/08/2024	LON: 0.0306465, LAT: 51.623848, Opp HW: surface cover mis-aligned 5 by parking bays		Internal		Action Required	
Batch:	7054938 - Inspection Batch			Route: Area 16 Jan/Apr/Jul/Oct Walked			Date: 22/07/2024	
3814049	RA 4=4x1. Bollard damaged/leaning	22/07/2024	O/s Shell Garage	HW: bollard damaged	Internal		Action Required	
3814117	RA 9=3x3. 2no Misaligned/loose granite kerbs x 60mm	22/07/2024	J/w Russell Road	HW: kerb mis-aligned	Internal		Committed	2371604
3814109	RA 2=2x1. Blocked RS gully	22/07/2024	O/s Premier Inn	HW: blocked gully	Internal		Action Required	
3814143	RA 9=3x3. C/w defect/erosion approx 2m x 0.4m x 50mm in places	22/07/2024	J/w Greenhill adj pram xing	HW: carriageway defect	Internal		Committed	2371609
3814050	RA 6=2x3. F/w defect/heave to bollard surround approx 1m x 0.5m x 30mm in places	22/07/2024	O/s Shell Garage by bollard	HW: footway defect	Internal		Action Required	
3814119	RA 4=2x2. F/w defect/p/h approx 0.4m x 0.3m x 40mm in places---Possibly unadopted	22/07/2024	At Entrance to Toby Carvery	HW: footway defect	Internal		Action Required	
3814114	RA 9=3x3. F/w defect/erosion approx 2m x 1m x 50mm in places	22/07/2024	O/s Toby Carvery by exit	HW: footway defect	Internal		Committed	2371601
3814051	RA 2=2x1. Blocked RS gully	22/07/2024	Adj 84	HW: blocked gully	Internal		Action Required	
3814121	RA 4=2x2. F/w defect/p/h approx 0.4m x 0.6m x 40mm in places---Possibly unadopted	22/07/2024	O/s Entrance to Toby Carvery	HW: footway defect	Internal		Action Required	
Batch:	7053831 - Inspection Batch			Route: Area 16 Monthly Driven			Date: 18/07/2024	
3813123	RANSA 4 = 1 x 4, Route Information sign dirty	18/07/2024	Opp 84	HW: roadsign obscured or dirty	Internal		Action Required	
3813128	RANSA 6 = 2 x 3. C/w p/h to gully >0.6m x >0.2m x >60mm	18/07/2024	Adj Forest Side	HW: carriageway defect	Internal		Action Required	
3812697	Ra 9=3x3. 1.4m x 1.4m x 70mm in places cwph	17/07/2024	Opp 100, by slip road adj 65	HW: carriageway defect	Internal		Committed	2371357
3813135	RANSA 4 = 1 x 4. Misaligned/rocking RS gully	18/07/2024	J/w Ardmore Lane	HW: surface cover mis-aligned	Internal		Action Required	
Batch:	7048350 - Inspection Batch			Route: Area 16 Jan/Apr/Jul/Oct Walked			Date: 27/06/2024	
No actionable defects found								
Batch:	7043607 - Inspection Batch			Route: adhoc route			Date: 12/06/2024	
3800588	Map16 asset risk level: Low	12/06/2024		HW: gully cover stuck	Internal		Action Required	
Batch:	7043606 - Inspection Batch			Route: adhoc route			Date: 12/06/2024	
3800586	Map16 asset risk level: Low	12/06/2024		HW: gully cover stuck	Internal		Action Required	
Batch:	7043605 - Inspection Batch			Route: adhoc route			Date: 12/06/2024	
3800585	Map16 asset risk level: Low	12/06/2024		HW: gully cover stuck	Internal		Action Required	
Batch:	7043603 - Inspection Batch			Route: adhoc route			Date: 12/06/2024	
3800583	Map16 asset risk level: Low	12/06/2024		HW: gully cover stuck	Internal		Action Required	

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### Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Asset:</b>	1,000.00	<b>Asset - Locn.:</b>	13801554_1000 - A121. Whole road except from 104m from no,	<b>Feature Type:</b>	PR1 Road		<b>Area:</b>	Buckhurst Hill
<b>Batch:</b>	7043602 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800582	Map16 asset risk level: Low	12/06/2024		HW: surface cover damaged	Internal		Action Required	
<b>Batch:</b>	7043600 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800580	Map16 asset risk level: Low	12/06/2024		HW: surface cover damaged	Internal		Action Required	
<b>Batch:</b>	7043599 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800579	Map16 asset risk level: Low	12/06/2024		HW: blocked gully connection	Internal		Action Required	
<b>Batch:</b>	7043597 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800577	Map16 asset risk level: Low	12/06/2024		HW: blocked gully connection	Internal		Action Required	
<b>Batch:</b>	7043596 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800576	Map16 asset risk level: Low	12/06/2024		HW: blocked gully connection	Internal		Action Required	
<b>Batch:</b>	7043595 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800575	Map16 asset risk level: Low	12/06/2024		HW: blocked gully connection	Internal		Action Required	
<b>Batch:</b>	7043593 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800573	Map16 asset risk level: Low	12/06/2024		HW: blocked gully connection	Internal		Action Required	
<b>Batch:</b>	7043592 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800572	Map16 asset risk level: Low	12/06/2024		HW: blocked gully connection	Internal		Action Required	
<b>Batch:</b>	7043583 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800563	Map16 asset risk level: Low	12/06/2024		HW: blocked gully connection	Internal		Action Required	
<b>Batch:</b>	7043582 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800562	Map16 asset risk level: Low	12/06/2024		HW: blocked gully connection	Internal		Action Required	
<b>Batch:</b>	7043581 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800561	Map16 asset risk level: Low	12/06/2024		HW: blocked gully connection	Internal		Action Required	
<b>Batch:</b>	7043504 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800441	Map16 asset risk level: Low	12/06/2024		HW: surface cover damaged	Internal		Action Required	
<b>Batch:</b>	7043478 - Inspection Batch		<b>Route:</b>	adhoc route			<b>Date:</b>	12/06/2024
3800400	Map16 asset risk level: Low	12/06/2024		HW: gully cover stuck	Internal		Action Required	
<b>Batch:</b>	7043187 - Inspection Batch		<b>Route:</b>	Area 16 Monthly Driven			<b>Date:</b>	12/06/2024
3800694	RANSA 4=4x1. Missing K/I Bollard and globe from column	12/06/2024	LON: 0.03454°, LAT: 51.62927°, Adj Church Road	HW: lighting defect passed on	No Defect Found		No Action Required	
3800687	RANSA 4=4x1. Missing K/I Bollards and globe from column	12/06/2024	LON: 0.03618°, LAT: 51.63126°, Adj Ardmore Lane	HW: lighting defect passed on	No Defect Found		No Action Required	
3800036	RA 12=3x4. C/w defect/p/h >0.6m x >0.5m x >80mm	11/06/2024	LON: 0.03928°, LAT: 51.63540°, J/w Manor Road	HW: carriageway defect	Internal		Committed	2368998
3800039	RANSA 12=3x4. Misaligned/rocking RS gully	11/06/2024	LON: 0.03579°, LAT: 51.63091°, J/w Ardmore Lane	HW: surface cover mis-aligned	Internal		Committed	2369000

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Service: Maintenance

Display Action Officer: No

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1,000.00	Asset - Locn.:	13801554_1000 - A121. Whole road except from 104m from no,	Feature Type:	PR1 Road		Area:	Buckhurst Hill
Batch:	7038096 - Inspection Batch		Route:	adhoc route			Date:	20/05/2024
3794881	RANSA 8 = 2 x 4 Cw eroded around gully > 500mm x > 100mm x > 65mm Ride London	20/05/2024	LON: 0.03139°, LAT: 51.62489° At jw Chandos Close	HW: carriageway defect	Internal		Committed	2367879
Batch:	7037919 - Inspection Batch		Route:	Area 16 Monthly Driven			Date:	19/05/2024
	No actionable defects found							
Batch:	7030928 - Inspection Batch		Route:	Area 16 Monthly Driven			Date:	16/04/2024
	No actionable defects found							
Batch:	7030912 - Inspection Batch		Route:	Area 16 Monthly Driven			Date:	16/04/2024
	No actionable defects found							
Batch:	7030065 - Inspection Batch		Route:	adhoc route			Date:	11/04/2024
3786680	Ra8=4x2. 2no TMP bollards damaged/missing	11/04/2024	By LC 31, 20m before Hawsted	HW: bollard missing	Internal		Committed	2365864

Customer Services

Enquiry No.:	2972998	Logged by:	CRM Connector	on:	21/04/2025 09:55	Enquiry Ref:	M25TP000051
Service:	Maintenance	Subject:	carriageway defects	Classification:	fault reports		
Desc.:	Customer Selection=Surface around a cover,The drain cover is deeply recessed and has the surface area around it broken exposing sharp edge. This has caused 2 tyres to burst on my car (I will pursue this separately as advised).						
Location:	Drain cover outside Braeside school, High Road.			Contact:			
Enquiry No.:	2972418	Logged by:	CRM Connector	on:	15/04/2025 15:44		
Service:	Maintenance	Subject:	carriageway defects	Classification:	fault reports		
Desc.:	Customer Selection=Deeper than 5cm,Multiple potholes, at least 10-20cm long and 10cm wide, quite deep.						
Location:	Along the side of the carriageway towards Loughton Station. There are multiple deep potholes near the centre line			Contact:			
Enquiry No.:	2968247	Logged by:	CRM Connector	on:	17/03/2025 13:27	Enquiry Ref:	M24TP001821
Service:	Maintenance	Subject:	carriageway defects	Classification:	fault reports		
Desc.:	Customer Selection=Deeper than 5cm,it was late so not sure how big but was a huge thump driving over, i only felt teh tryer a few minutes later, but had my elderly day with me, on the hill into to loughton to curb to pull over so had to get to the bottom and pull over, to far to walk back and photo						
Location:	INSURANCE CLAIM - a pot hole and drain cover deep enough when i hit it cracked my alloy wheel and gave me a flat tyre			Contact:			
Plot Number:	1,000.00	Feature Id - Location:	13801554_1000 - A121. Whole road except from 104m from no,	Feature Type:	PR1 Road		
Job Number:	2387797	Defect Number:	3888711				

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### Customer Services

**Enquiry No.:** 2964904      **Logged by:** CRM Connector      **on:** 25/02/2025 14:39  
**Service:** Maintenance      **Subject:** carriageway defects      **Classification:** fault reports  
**Desc.:** Customer Selection=Deeper than 5cm,A big pot holes, around 10 inches wide & around 3 inches deep. It is growing at an alarming rate as the road is extremely busy and traffic travels at 40 mph. Given the position of the pot hole, traffic travelling at 40mph veer to the right to avoid it and risk bumping into oncoming traffic as they fail to consider oncoming traffic given they are focussed on avoiding the potholes.  
**Location:** At the intersection of Manor Road & High Road. Assuming one is standing on the left hand side of Manor Road, trying to turn Right into High Road. Pot hole is one the right hand side as one turns right.      **Contact:**

**Plot Number:** 1,000.00      **Feature Id - Location:** 13801554\_1000 - A121. Whole road except from 104m from no,      **Feature Type:** PR1 Road  
**Job Number:** 2387798      **Defect Number:** 3888717

**Enquiry No.:** 2964902      **Logged by:** CRM Connector      **on:** 25/02/2025 14:35  
**Service:** Maintenance      **Subject:** carriageway defects      **Classification:** fault reports  
**Desc.:** Customer Selection=Deeper than 5cm,There are 2 big pot holes, next to each other. Each are around 12 inches wide & around 3.5 inches deep. They are growing at an alarming rate as the road is extremely busy and traffic travels at 40 mph. Given the position of the pot hole, traffic travelling at 40mph veer to the right to avoid it and risk bumping into oncoming traffic as they fail to consider oncoming traffic given they are focussed on avoiding the potholes.  
**Location:** At the intersection of Manor Road & High Road. Assuming one is on the left hand side of the road on Manor Road looking to turn left into High road there are 2 large pot holes      **Contact:**

**Plot Number:** 1,000.00      **Feature Id - Location:** 13801554\_1000 - A121. Whole road except from 104m from no,      **Feature Type:** PR1 Road  
**Job Number:** 2387798      **Defect Number:** 3888717

**Enquiry No.:** 2964309      **Logged by:** CRM Connector      **on:** 21/02/2025 20:07  
**Service:** Maintenance      **Subject:** carriageway defects      **Classification:** fault reports  
**Desc.:** Customer Selection=Around 4cm deep,Pothole around a drain cover on High Rd northbound side just N of Palmerston Rd.  
**Location:** Pothole around a drain cover on High Rd northbound side just N of Palmerston Rd.      **Contact:**

**Plot Number:** 1,000.00      **Feature Id - Location:** 13801554\_1000 - A121. Whole road except from 104m from no,      **Feature Type:** PR1 Road  
**Job Number:** 2387791      **Defect Number:** 3888691

**Enquiry No.:** 2958369      **Logged by:** CRM Connector      **on:** 22/01/2025 08:38  
**Service:** Maintenance      **Subject:** carriageway defects      **Classification:** fault reports  
**Desc.:** Customer Selection=Deeper than 5cm,The pot hole is around 15 cm in width & around 8 cm deep. It is located on the road where speed limit is 40 mph. Vehicles try to avoid it by swerving a bit to the left or right which makes it extremely dangerous to vehicles on either side of the road.  
**Location:** The pot hole is at the intersection of Manor Road & High Road.      **Contact:**

**Plot Number:** 1,000.00      **Feature Id - Location:** 13801554\_1000 - A121. Whole road except from 104m from no,      **Feature Type:** PR1 Road  
**Job Number:** 2384323      **Defect Number:** 3874287

**Effective:** 08/04/2024 to 19/05/2025  
**Subject:** carriageway defects (CWDF)  
**Site:** HIGH ROAD (13801554)

**Service:** Maintenance  
**Display Action Officer:** No

### Customer Services

**Enquiry No.:** 2933030 **Logged by:** CRM Connector **on:** 26/07/2024 01:47  
**Service:** Maintenance **Subject:** carriageway defects **Classification:** fault reports  
**Desc.:** Customer Selection=not selected,Happy to do so if someone contacts me: [REDACTED] but not prepared to waste my time if no-one actually reads this.

Postscript: DISGUSTED that this message can't be sent without a photograph, yet it's the only method of reporting. It is discriminatory towards those who are unable to do so. - Defect 3770864 has got worse

**Location:** As above - this issue is LONG overdue and causing ppl to try to avoid the road damage on this corner, resulting in a VERY dangerous situation. Do we have to wait until someone dies before it gets fixed? There has already been a vehicle crashed into the forest at this junction. The long, deep tyre ruts look like they've been caused by a lorry and have been there for well over a year. Surely it will be cheaper to fix than wait for a fatality and the subsequent enquiries/compensation? Both of which will come out of Taxpayers pockets - PLEASE take this into consideration.

**Contact:**

**Plot Number:** 1,000.00 **Feature Id - Location:** 13801554\_1000 - A121. Whole road except from 104m from no, **Feature Type:** PR1 Road  
**Job Number:** 2384323 **Defect Number:** 3874287

**Enquiry No.:** 2924139 **Logged by:** CRM Connector **on:** 08/06/2024 07:30  
**Service:** Maintenance **Subject:** carriageway defects **Classification:** fault reports  
**Desc.:** Customer Selection=Surface around a cover,Gully and it surround have collapsed which is located at the pedestrian crossing outside Braeside school  
**Location:** Outside Braeside school the gully cover and surround have collapsed entirely, there are large bit of carriageway scattered all over the road and this is now dangerous as the kids crossing could trip and fall as this is situated on the crossing point. Furthermore buses and cars are trying to avoid the collapsed gully which is making it more dangerous. This needs to be sorted asap before there is a serious injury or death.

**Contact:**

**Plot Number:** 1,000.00 **Feature Id - Location:** 13801554\_1000 - A121. Whole road except from 104m from no, **Feature Type:** PR1 Road  
**Job Number:** 2380658 **Defect Number:** 3860943

**Enquiry No.:** 2920895 **Logged by:** CRM Connector **on:** 23/05/2024 17:43  
**Service:** Maintenance **Subject:** carriageway defects **Classification:** fault reports  
**Desc.:** Customer Selection=Deeper than 5cm,At least 7 inches deep and a foot wide.  
**Location:** Deep pothole in centre of road, cars swerving to avoid.

**Contact:**

**Enquiry No.:** 2920361 **Logged by:** CRM Connector **on:** 22/05/2024 04:42  
**Service:** Maintenance **Subject:** carriageway defects **Classification:** fault reports  
**Desc.:** Loose manhole cover: Loose manhole cover next to a bus stop on northbound carriageway  
**Location:**

**Contact:**

**Plot Number:** 1,000.00 **Feature Id - Location:** 13801554\_1000 - A121. Whole road except from 104m from no, **Feature Type:** PR1 Road  
**Job Number:** 2380658 **Defect Number:** 3860943

**Enquiry No.:** 2918294 **Logged by:** CRM Connector **on:** 11/05/2024 17:26  
**Service:** Maintenance **Subject:** carriageway defects **Classification:** fault reports  
**Desc.:** Customer Selection=Deeper than 5cm,12 inch square 5 inches deep.getting bigger. Small wheeled scooter saw it at last minute swerved to avoid and nearly driving into the front of a stationary rightturning car.  
**Location:** By junction towards Loughton on offside wheel track

**Contact:**

Effective: 08/04/2024 to 19/05/2025

Subject: carriageway defects (CWDF)

Site: HIGH ROAD (13801554)

Service: Maintenance

Display Action Officer: No

Customer Services

Enquiry No.: 2915942	Logged by: CRM Connector	on: 30/04/2024 11:19
Service: Maintenance	Subject: carriageway defects	Classification: fault reports
Desc.: Customer Selection=Subsidence,There is a big bump in the road that is about 15cm wide and 3-4cm high (circled in red). It really is impossible to avoid and jolts you when you drive over it. Please fix, thank you.		
Location: High Road, Loughton headed towards Buckhurst Hill. Just before the School sign.		Contact:

Enquiry No.: 2915322	Logged by: CRM Connector	on: 26/04/2024 08:25
Service: Maintenance	Subject: carriageway defects	Classification: fault reports
Desc.: Customer Selection=Deeper than 5cm,Deep pothole, very likely to damage tyres. Cars swing out to avoid it and go into oncoming traffic. It's almost in middle of road. Large enough for car tyre to drop into it. At speed, cars could burst tyre.		
Location: Deep pothole is at junction of high road to manor road (Loughton/buckhurst hill)		Contact:

Enquiry No.: 2913092	Logged by: CRM Connector	on: 15/04/2024 09:02
Service: Maintenance	Subject: carriageway defects	Classification: fault reports
Desc.: Customer Selection=Deeper than 5cm,CALLER STATES: There is a series of potholes along the A121 which lorries are having to swerve to avoid, not only other vehicles. People are fearful of having to drive along this road.		
Location: On the A121		Contact:

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1,000.00	Asset - Locn.: 13801554_1000 - A121. Whole road except from 104m from no,		Feature Type: PR1 Road		Area: Buckhurst Hill	
2300325	gully repair	Next to sign post s5 & bus stop	HW: S Follow up	job authorised	18/06/2020		
2364173	reset 1 x gully, install 1 x new gully & install 2 x new TMP bollards, use 2 way lights	LON: 0.03187°, LAT: 51.62554°, O/s Premier Inn	HW: S Follow up	works completed	11/03/2024	13/05/2024	Act. EH/1674867
2365864	Ra8=4x2. 2no TMP bollards damaged/missing (HW: bollard missing)	By LC 31, 20m before Hawsted	HW: Street S2 PR1/2	works completed	11/04/2024	15/04/2024	Act. EH/1673869
2367879	RANSA 8 = 2 x 4 Cw eroded around gully > 500mm x > 100mm x > 65mm Ride London (HW: carriageway defect)	LON: 0.03139°, LAT: 51.62489° At jw Chandos Close	HW: Street S2 PR1/2	works completed	20/05/2024	21/05/2024	Act. EH/1675626
2368998	RA 12=3x4. C/w defect/p/h >0.6m x >0.5m x >80mm (HW: carriageway defect)	LON: 0.03928°, LAT: 51.63540°, J/w Manor Road	HW: Street S2 PR1/2	works completed	11/06/2024	13/06/2024	Act. EH/1676561
2369000	RANSA 12=3x4. Misaligned/rocking RS gully (HW: surface cover mis-aligned)	LON: 0.03579°, LAT: 51.63091°, J/w Ardmore Lane	HW: Street S2 PR1/2	works completed	11/06/2024	12/06/2024	Act. EH/1676562
2371357	Ra 9=3x3. 1.4m x 1.4m x 70mm in places cwph (HW: carriageway defect)	Opp 100, by slip road adj 65	HW: Street S2 PR1/2	works completed	17/07/2024	18/07/2024	Act. EH/1678420
2371601	RA 9=3x3. F/w defect/erosion approx 2m x 1m x 50mm in places (HW: footway defect)	O/s Toby Carvery by exit	HW: Street S2 PR1/2	works completed	22/07/2024	24/07/2024	Act. EH/1678592
2371604	RA 9=3x3. 2no Misaligned/loose granite kerbs x 60mm (HW: kerb mis-aligned)	J/w Russell Road	HW: Street S2 PR1/2	works completed	22/07/2024	24/07/2024	Act. EH/1678595



**Effective:** 08/04/2024 to 19/05/2025  
**Subject:** carriageway defects (CWDF)  
**Site:** HIGH ROAD (13801554)

**Service:** Maintenance  
**Display Action Officer:** No

### Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
<b>Asset:</b> 1,000.00		<b>Asset - Locn.:</b> 13801554_1000 - A121. Whole road except from 104m from no,			<b>Feature Type:</b> PR1 Road		
					<b>Area:</b> Buckhurst Hill		
2371609	RA 9=3x3. C/w defect/erosion approx 2m x 0.4m x 50mm in places (HW: carriageway defect)	J/w Greenhill adj pram xing	HW: Street S2 PR1/2	works completed	22/07/2024	24/07/2024	Act. EH/1678601
2373460	Ra 8=2x4. Cway ph to gully 1.4 x 0.4 x 70mm. (HW: carriageway defect)	Os no 74.	HW: Street S2 PR1/2	works completed	15/08/2024	16/08/2024	Act. EH/1680121
2373467	RANSA 12=3x4. Misaligned/rocking RS gully x 80mm (HW: surface cover mis-aligned)	Adj Ardmore Lane, O/s School	HW: Street S2 PR1/2	works completed	15/08/2024	16/08/2024	Act. EH/1680126
2374558	RANSA 12=3x4. Misaligned/rocking RS gully x 80mm (HW: surface cover mis-aligned)	Adj Ardmore Lane, by School	HW: Street S2 PR1/2	works completed	05/09/2024	09/09/2024	Act. EH/1681020
2376918	Install Keep Clear markings and recover existing	Entrance to Shore Point Flat (46 High Road)	HW: Capital Scheme	job raised	15/10/2024		
2378692	RA 12=3x4. Misaligned/rocking RS gully x 80mm (HW: surface cover mis-aligned)	J/w Ardmore Lane by school	HW: Street S2 PR1/2	works completed	11/11/2024	13/11/2024	Act. EH/1684381
2380658	RA 12=3x4. Misaligned/rocking RS gully x 80mm approx (HW: surface cover mis-aligned)	J/w Ardmore Lane, o/s School	HW: Street S2 PR1/2	works completed	09/12/2024	10/12/2024	Act. EH/1685970
2381247	Replace gully cover and frames x 2,	J/w Ardmore Lane by school	HW: S Follow up	job committed	17/12/2024	29/05/2025	Est. EH/1689118
2383087	RA 12=3x4. Misaligned/rocking RS Gully x 80mm (HW: surface cover mis-aligned)	Adj Ardmore Lane by School	HW: Street S2 PR1/2	works completed	23/01/2025	27/01/2025	Act. EH/1687939
2384318	RANSA 8=2x4. C/w p/h to s/c 0.2m x 0.6m x 70mm (HW: carriageway defect)	O/s Toby Carvery	HW: Street S2 PR1/2	works completed	11/02/2025	13/02/2025	Act. EH/1688923
2384320	RANSA 12=3x4. Misaligned RS gully x 80mm (HW: surface cover mis-aligned)	O/s 130, Braeside School	HW: Street S2 PR1/2	works completed	11/02/2025	13/02/2025	Act. EH/1688924
2384323	RANSA 8=2x4. C/w defect/rutting/erosion >0.8m x >2m x >70mm (HW: carriageway defect)	LON: 0.03923°, LAT: 51.63533°, 10m before Manor Road	HW: Street S2 PR1/2	works completed	11/02/2025	13/02/2025	Act. EH/1688927
2385761	Priority One Vegetation clearance for Street Lighting Works - 34		HW: Capital Scheme	works completed	06/03/2025	06/03/2025	Act. EH/1690351
2387791	RANSA 8=2x4. C/w p/h to gully surround 0.8m x 0.4m x 70mm (HW: carriageway defect)	Adj Russell Road	HW: Street S2 PR1/2	works completed	10/04/2025	14/04/2025	Act. EH/1692095
2387797	RANSA 12=3x4. Misaligned RS gully x 80mm (HW: surface cover mis-aligned)	O/s School adj Ardmore Lane	HW: Street S2 PR1/2	works completed	10/04/2025	14/04/2025	Act. EH/1692102

Effective: 08/04/2024 to 19/05/2025

Subject: carriageway defects (CWDF)

Site: HIGH ROAD (13801554)

Service: Maintenance

Display Action Officer: No

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1,000.00	Asset - Locn.: 13801554_1000 - A121. Whole road except from 104m from no,		Feature Type: PR1 Road		Area: Buckhurst Hill	
2387798	RANSA 8=2x4. C/w erosion 0.8m J/w Manor Road x 0.6m x 70mm (HW: carriageway defect)		HW: Street S2 PR1/2	works completed	10/04/2025	14/04/2025	Act. EH/1692103