**Freedom of Information Act / Environmental Information Regulations Request**

Reference: ECC18469420 05 25  
Response: 30 May 2025

I can confirm that Essex County Council does hold this information, and where we are able to release this, our response is listed below.

Freedom of Information Request

For the 12-month period prior to 8 April 2025 to present, I request the following information relating to High Road (A121), Buckhurst Hill:

**Question 1 -** Copies of all routine safety inspection records, including:

• Dates of inspections

• Inspector reports and findings

• Photographs and notes

• Any identified defects (whether or not deemed actionable)

**Question 2 -** Copies of any public reports, complaints, or third-party notifications received regarding the condition of the road.

**Question 3 -** Full details of all maintenance and repair activity, including:

• Dates and nature of repairs

• Precise location of the work carried out

• Time elapsed between defect identification/report and repair

**Question 4 -** The criteria and thresholds used by Essex County Council to determine whether a defect is considered “dangerous” and requires intervention.

Please see the attached site history report, which includes defects identified during inspections and their associated risk assessment details, customer service enquiries as well as the maintenance history.

As shown on the site history report monthly driven and quarterly walked safety inspections are carried out, these are in accordance with **Highway Maintenance Policy and General Principles** and our **Maintenance & Inspections Strategies** which are publicly available online [www.essexhighways.org/roads-strategies#maintenance](http://www.essexhighways.org/roads-strategies#maintenance).

Please see page 9 of the **Maintenance & Inspections: Carriageways, Footways and Cycleways** document that is publicly available online [www.essexhighways.org/roads-strategies#maintenance](http://www.essexhighways.org/roads-strategies#maintenance).

Please also see the attached Routine Inspection Batch Photos, which provides photos taken during inspections along with the condition survey report.

Our current **Highway Maintenance Policy and General Principles** and our **Maintenance & Inspections Strategies** are publicly available online [www.essexhighways.org/roads-strategies.aspx#maintenance](http://www.essexhighways.org/roads-strategies.aspx#maintenance).

Details of how inspectors risk assess and prioritise highway issues can also be found on our public web site at [www.essexhighways.org/how-we-prioritise-highway-issues](http://www.essexhighways.org/how-we-prioritise-highway-issues).

You will notice that some information has been withheld (redacted) this is due to an exception in the Environmental Information Regulations.

The exception applicable to the information is:

**EIR Regulation 12(3) & Regulation 13** - Personal data of third parties is exempt if disclosure would breach the principles of the Data Protection Act 2018. We believe that providing you with the information would breach the following Data Protection principles:

* Data shall be fairly, lawfully and transparently processed
* Data shall be collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes

We are applying this exemption because

1. we do not have the consent of the person who is the subject of the information to disclose it to you,
2. disclosure does not meet any of the Article 6 or 9 conditions that would make it “necessary”, and
3. disclosure of the information to you would not be connected to the purpose for which we have collected and are holding the information.

We further believe that the release of the requested information would cause unwarranted interference to the rights and freedoms and legitimate interests of the data subject(s). Such a disclosure would in our view constitute a breach of Article 8 in the Human Rights Act (the right to privacy and family life).

**Your Right to Know**

Democracy and Transparency

Essex County Council

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