

**Freedom of Information Act Request**

Reference: ECC18453316 05 25  
Response: 22 May 2025

I can confirm that Essex County Council does hold this information, and where we are able to release this, our response is listed below.

**I am currently researching the provision of community equipment services (CES) throughout the uk.**

**Community equipment services oversee the delivery, collection and maintenance of daily living aids such as mobility aids (e.g. crutches), bathroom aids (e.g. commodes), and bedroom aids (e.g. profiling beds). This equipment enables people to stay independent and mobile in their own homes, prevents untimely hospital admissions, and supports safe hospital discharges back into the community.**

**This service might be known locally under a different name, such as a joint equipment store or an equipment loan service. The service may also provide other equipment in addition to daily living aids, such as wheelchairs or telecare equipment.**

**Please could you answer the following questions separately under the freedom of information act:**

1. **Is an outsourced organisation (or organisations) used to deliver the service? If so, what is their name/names? Please state if the service is delivered in house.**
2. **Does the service provide other services or equipment in addition to daily living aids? If so, what are they?**
3. **If your service is shared or commissioned with other authorities, please name the other authorities.**
4. **If your service is shared or commissioned with other authorities, please state which is the lead/coordinating commissioner.**
5. **How long has the outsourced organisation(s) been providing the service?**
6. **When was the service last tendered?**
7. **When does the current contract expire? Please include details of any potential contract extensions.**
8. **When will the service next be tendered?**
9. **How many registered users does the service have?**
10. **How much was spent on the service in the last financial year?**

Q1 - This is outsourced to Medequip Assistive Technology Limited.

Q2 - Adaptations to assist independence.

Q3 - Commissioned in Partnership with Essex County Council, Thurrock Council, Mid & South Essex Integrated Care Board (ICB), Essex Partnership University NHS Foundation Trust and East Suffolk and North Essex NHS Foundation Trust.

Q4 - Essex County Council

Q5 - Since 1st July 2023.

Q6 - 2022

Q7- 30th June 2028, with an optional extension of up to 24 months.

Q8 - To enable a new contract to commence upon expiration of current contract, this will be dependent on whether extension is actioned. Whenever this is re-tendered, a notice will be published on the Central Digital Platform, [Find a Tender](https://www.find-tender.service.gov.uk/Search)

Q9 - The number of service users fluctuates daily due to new and deceased users.

Q 10 - £14,799,022 was spent on the service in 2024/25 on behalf of all partners

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Democracy and Transparency

Essex County Council

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