**Freedom of Information Act / Environmental Information Regulations Request**

Reference: ECC17721616 12 24  
Response: 16 December 2024

Please could I get the following info

**Question 1 -** The number of penalty charge notices cancelled because of car cloning during: 2019, 2020, 2021, 2022, 2023, 2024 (up to December 13, present day)

**Question 2 -** The total combined value of penalty charge notices cancelled because of car cloning during: 2019, 2020, 2021, 2022, 2023, 2024 (up to December 13, present day)

**Question 3 -** The total combined value of refunds paid to drivers who had paid a penalty charge notice but then proved that they had been a victim of car cloning during: 2019, 2020, 2021, 2022, 2023, 2024 (up to December 13, present day)

I can confirm that Essex County Council does not hold this information. We only issue Penalty Charge Notices in relation to Bus Lane Contraventions and we do not specifically record this data, and we are therefore unable to provide you with this information.

**Your Right to Know**

Democracy and Transparency

Essex County Council

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