

<b>Effective:</b> 18/04/2019 to 18/04/2024		<b>Enquiry Number:</b> Up to 2899801	
<b>Service:</b> Maintenance		<b>Subject:</b> carriageway defects (CWDF)	
<b>Display Action Officer:</b> No		<b>Site:</b> CAN BRIDGE WAY (6600292)	
<b>Site:</b> CAN BRIDGE WAY (6600292)		<b>Locality:</b> CHELMSFORD, CHELMSFORD, ESSEX	<b>Area:</b> Chelmsford

Customer Services

<b>Enquiry No.:</b> 2899801	<b>Logged by:</b> CRM Connector	<b>on:</b> 13/02/2024 08:54	
<b>Service:</b> Maintenance	<b>Subject:</b> carriageway defects	<b>Classification:</b> fault reports	
<b>Desc.:</b> Customer Selection=Surface around a cover,The manhole cover is concaved inward which causes a sudden drop when walking on it. The bricks around are raised so as you step up to avoid tripping you then go into an unexpected drop on the manhole cover. Odeon also have claimed a parking space on the pavement which forces you to walk on this manhole cover, so it is unavoidable. In the wetter weather it becomes very slippery and has caused many injuries. It is a liability to public health and safety.			
<b>Location:</b> The manhole cover is on the corner next to odeon before the side road off to the rear		<b>Contact:</b>	
of their building.			

<b>Enquiry No.:</b> 2833830	<b>Logged by:</b> CRM Connector	<b>on:</b> 26/03/2023 13:12	
<b>Service:</b> Maintenance	<b>Subject:</b> carriageway defects	<b>Classification:</b> fault reports	<b>Enquiry Ref:</b> M22TP002155
<b>Desc.:</b> Customer Selection=Surface around a cover,The area around the manhole cover is cracked and damaged, creating a dangerous environment for pedestrians who could trip or fall over. In addition, the manhole cover itself is slightly warped inwards, causing a change in level for any pedestrians when trodden on. This takes walkers by surprise as you can't see how warped it is, unless you get closer and crouch by it. The manhole cover is also lacking any sufficient grip, especially in wet conditions, which again creates a dangerous environment for pedestrians who are likely to slip. There are blue markings around the manhole cover, however I have been informed from Odeon staff that they have been there for a few months, with no further inspections since.			
<b>Location:</b> The manhole cover in question is on the pavement along Can Bridge Way. If you were to walk out of the Odeon, it would be to your right, towards the Number Six store.		<b>Contact:</b>	