**Freedom of Information Act / Environmental Information Regulations Request**

Reference: ECC13850705 12 22  
Response: 05 December 2022

**Question 1 -** **As per my records, Phoenix Hosting contract has expired. I would like to know whether this contract is still valid or replaced by any other supplier.**

**If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates.**

**Below highlighted original FOI request for your reference only:**

***I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.***

***The type of contract I wish to see is below:***

***1. Dedicated hosting- managed environment***

***2. Co-location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.***

***3. Cloud hosting- cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.***

***Not all of these will be applicable to the organisation.***

***For the different types of hosting services, can you provide me with the following information:***

***1. Type of hosting – dedicated, co-location, cloud hosting, other?***

***2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?***

***3. What is the annual contract value for each contract?***

***4. What type of cloud environment?***

***Private cloud- a distinct and secure cloud based environment in which only the specified client can operate.***

***Public cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.***

***Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.***

***5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.***

***6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.***

***7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.***

***8. What is the contract period in years? Please include whether the agreement has any extension periods?***

***9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,***

***10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.***

I can confirm that Essex County Council does hold this information.

Essex County Council is currently migrating all hosting from its premises to cloud-based hosting using the MS Azure platform. This was provided via our Server Cloud Enrolment (SCE) Agreement until 30/11/2022 and now sits under our Enterprise Agreement until 31/12/2023.

The Enterprise Agreement is provided by Phoenix Software Ltd.

ECC will be tendering for its Microsoft Services in 2023.

**Your Right to Know**

Democracy and Transparency

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